

NEWSLETTER – MARCH 2020

Staffing

Steve, our jolly activities coordinator, is unfortunately leaving us for a few months to have a knee operation. We all wish him the best and hope he makes a speedy recovery. We have moved quickly to appoint a new Activities Coordinator.....drum roll -and with great excitement I can announce that our very own Sophie will be taking on the role. Sophie has been at The Steppes as a carer and senior carer for 3 years now and is looking forward to her new position and the chance to bring in fresh ideas. Unfortunately, for some (not many) Soph, unlike Steve, might not know the Arsenal score however we are certain with her attributes and the advantage of being familiar with The Steppes, the residents and staff it will be a great success and the transition will be as smooth as possible.

Quality Control

One of the best ways to assess whether The Steppes is providing a good service is to ask the people who use us (ie you guys). Therefore, we have started distributing questionnaires to everyone who we think will say nice things about us.....joke, joke....to everyone, residents, relatives, visitors, doctors, staff and so on. If you know someone who would like to complete a questionnaire, extra copies are on the notice boards. We would be extremely grateful to hear all your feedback, positive or negative. The results of the questionnaires will be displayed shortly on the notice boards in the entrance halls. We also gather feedback from our monthly resident's meetings chaired by Emma, a senior carer, which everyone is invited to. The last meeting was held on 28th February with 22 residents attending and one family member. We are currently looking for a resident (or relative/friend) to either take over chairing the meeting or to co-chair our next meeting on 27th March. Please let us know if you are interested. To "keep us in check" we also have visits from Gloucestershire County Council and CQC. Both of these bodies visit the home regularly. If you would like to discuss any matters regarding the home with either of these at their next visit please let a member of staff know.

Activities (PTO)

Highlights this month include a visit from ZooLab with snakes, snails and spiders and if we're really lucky they might even bring a rat 😊. We have the Silent Disco again and this time we have invited pupils from St Dominic's school to join us. We will, of course, continue with favourites, such as, the weekly quiz, Friday afternoons at the pub, ad hoc walks into town and a few games. Sophie will be your minibus chauffeur for several trips out and about. We are again blessed with a couple of visits from the amazing ladies from "Mindsong". The morning exercise sessions continue and we have G-Fitness coming in again. For this month's themed supper evening on 27th March the popular choice at the last Resident's meeting was "Italian".

We hope you all have a lovely month. Best Wishes Sophie, Kim, Lorraine and Julian.

(The answer to the question on February's plan in chronological order-Barn Owl, Goldfinch, Robin and Starling)

19th March 2020 – Start of Spring

29th March 2020 - Clocks go forward