

We have made an optimistic start on spring here at The Steppes, irrespective of the less than springlike weather! Some of our residents have made beautiful spring flower displays for their rooms, and some have made lovely home-made cards in the run up to Easter. Tracy and her beautiful dogs Ebony & Candy have been an enormous hit, spreading joy to residents in their rooms - all part of the one-to-one activities programme. Other visits have included Roger with a very restful gong afternoon, and an exciting visit from zoo lab with their exotic creatures. We have of course, had some of our favourite outings to the museum in the park, Highfield garden centre at Whitminster, and also enjoyed another trip over to the airport at Kemble to watch the world go by after a pleasant drive through the countryside.

Since the sad demise of the Britannia, The Steppes has joined Nailsworth Social Club, this has proved to be a great success, and we've had a couple of really fun outings, literally just round the corner. We can also look forward to expanding our horizons once the weather picks up, to more outdoorsy activities when we can (hopefully) enjoy a little bit of fresh air and sunshine!

During March we asked residents to fill out some quality assurance questionnaires. We would like to thank you all very much for your participation and say that your feedback has been both very good and extremely useful. We can now use the detailed information you have given us to build improvements into our service.

We have been joined this month by a new team member called Teo, and starting on Monday we will also have two more new team members, Bisme and Liya; I hope you will join us in extending a warm Steppes welcome to all three.

Just a quick housekeeping note about the scaffolding you may have noticed – apologies to all for the inconvenience, this will be up for around 4 weeks whilst building maintenance takes place. Please do report any concerns to the manager.

Finally, two special dates to look out for this month are of course, Sunday 9th which is Easter day, and by special request from you all, on the 26th we will be having an Italian day with all sorts of celebrations and all things Italian...so..divertiti!!

## ciao!

## Karen, and all the team at The Steppes.







